

General Terms and Conditions - Electric Mountain Festival 2012

Monday, 09 April 2012 - DJ DAVID GUETTA

Maximum number of concert visitors: 10,000 persons

PROGRAM

from 4.30 pmr	Event area open to concert visitors
5.00 – 7.00 pm	Supporting program with DJ Dominique Jardin
FROM 7.00 PM	MAINACT DJ DAVID GUETTA
from 9.00 pm	After Show program with DJ Dany S. on the main stage

SHUTTLE TRANSFER TO THE GLACIER – REGULATIONS FOR CARS

Mon, 09 Apr 12 8.00 am	GLACIER ROAD OPEN TO PUBLIC TRAFFIC Private cars using the glacier road on this day must be in possess of a valid event ticket (<i>standing place, wave breaker, VIP or Skybox</i>) or a valid accreditation. Event ticket control at the road toll station! No parking area available at the road toll station!
2.00 – 7.00 pm	SHUTTLE TRANSFER TO THE GLACIER All passengers of the official shuttle bus service to the glacier must be in possess of a valid event ticket (<i>standing place, wave breaker, VIP or Skybox</i>) or a valid accreditation. Event ticket control when you get on the shuttle bus!
9.00 – 11.30 pm	SHUTTLE TRANSFER BACK TO SÖLDEN
10.00 pm	SHUTTLE BUS SERVICE RIGHT FROM THE GLACIER TO ÖTZTAL BAHNHOF where connection trains leave to Innsbruck and Landeck

If you drive up the glacier road to Rettenbach in your own car appropriate **WINTER EQUIPMENT** (winter tires!) is absolutely required – no exceptions are made! The road toll fee is already included in the event ticket. Only concert visitors with a valid event ticket or an accreditation are allowed to drive up to Rettenbach Glacier. Private cars are admitted only as long as car parking capacities on the glacier are not exceeded. Afterwards the road will be closed! Please check the overhead road signs at the turn-off to the glacier. Always follow instructions given to you by the car park staff!
No parking area available at the road toll station!

SHUTTLE BUS STOPS

1. Bruggern event car park (5 km from Sölden)
2. Giggijoch mountain gondola
3. Hotel Stefan
4. Hotel Liebe Sonne
5. Postplatz square
6. Sparkasse bank
7. BP-gas station
8. Gaislachkogel mountain gondola
9. Pitze (hamlet)
10. Turn-off to Innerwald (hamlet)

FREE SHUTTLE TRANSFER ÖTZTAL BAHNHOF – SÖLDEN

Holders of a valid event ticket enjoy free use of the following public bus lines running between Ötztal-Bahnhof and Sölden (return ride) on the event day.

Bus times				
dep. Ötztal Bahnhof	2.15 pm	3.25 pm	3.45 pm	4.45 pm
arr. Sölden Postplatz	3.17 pm	4.27 pm	4.47 pm	5.47 pm

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dep. Sölden Glacier	10.00 pm			
arr. Ötztal Bahnhof	approx. 11.30 pm			

Bus drives straight to Ötztal-Bahnhof WITHOUT STOPPING!

CAR PARKS

- Large parking area 5 km from Sölden – shuttle transfer to the glacier and back
- Multi-story car park at Giggijoch mountain gondola (500 cars)
- Multi-story car park at Gaislachkogel mountain gondola (500 cars)
- Parking areas at the glacier – Rettenbach & Tiefenbach glaciers (max. 1,500 cars), shuttle transfer from Tiefenbach to Rettenbach glacier and back!

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TICKET SALE ON THE EVENT DAY, Mon, 09 Apr 12 (if not sold out!)

- Bruggern car park (5 km from Sölden) – information tent
- Sölden, Giggijoch mountain gondola: cash desk
- Sölden, Postplatz square: bus stop
- Sölden, Sparkasse bank: bus stop
- Sölden, Gaislachkogel mountain gondola: cash desk
- Sölden, Pitze (hamlet): bus stop
- Sölden, Turn off to Innerwald (hamlet): bus stop
- Sölden, Toll road station
- Ötztal Tourismus Office in Sölden

TICKET CATEGORIES

Category	Services included	Price inkl. VAT
STANDING PLACE	<ul style="list-style-type: none">• Admission to concert and shuttle transfer from Sölden to Rettenbach glacier and back• Standing place in the event area	49,-
WAVEBREAKER	<ul style="list-style-type: none">• Admission to concert and shuttle transfer from Sölden to Rettenbach glacier and back• Standing place right in front of the stage	69,-
VIP	<ul style="list-style-type: none">• Admission to concert and shuttle transfer from Sölden to Rettenbach glacier and back• Seat in the stand• Access to Wavebreaker• 3 drink vouchers & finger food in the indoor-VIP-Lounge• Private VIP-parking lot for your car	180,-
SKY BOX	<ul style="list-style-type: none">• Admission to concert and shuttle transfer from Sölden to Rettenbach glacier and back• Sky Box for a maximum of. 12 persons with direct view of the stage incl. finger food and drinks supply according to offer• Seat in the stand• Access to wave breaker• Access to indoor-VIP-Lounge• Private VIP-parking lot for your car• Seperate entrance to the event area	3.300,-

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GENERAL TERMS AND CONDITIONS

The event takes place in a high Alpine area (2,650 m altitude) in the evening hours. **All concert visitors are STRONGLY RECOMMENDED to wear WARM CLOTHES and WARM SNOW BOOTS. Temperatures can be VERY LOW!**

- Persons over 10 years admitted – parents are fully responsible for their children; the Tirolean Youth Protection Law applies.
- It is not allowed to take pets with you. Additionally, it is strictly forbidden to bring all kinds of things and devices endangering the safety or promoting acts of violence – for example projectiles, smoke bombs or Bengal fire-works.
- It is strictly prohibited to take alcoholic drinks, drugs, etc. to the event area. Furthermore it is NOT possible to store the confiscated alcoholic drinks and to return them after the event.

Items which are NOT allowed within the event area – NO STORAGE POSSIBILITIES ON THE SPOT!



Bottles/cans/tetra packs



Stones



Explosives and explosive items



Animals



Spray cans/perfume



Weapons/knife



Folding chairs



Bicycles



Drugs



Baby carriages



Umbrellas



Professional cameras

- Persons under the influence of alcohol or drugs are not admitted to the event area.
- Before entering the event area severe controls and body/identity checks will be made. If concert visitors are in possession of prohibited things the security staff will confiscate them. Always follow instructions given to you by the security staff!
- From 4.30 pm onwards, only holders of a valid event ticket or accreditation (please note: your ski pass is NOT an event ticket!) are allowed to enter the event area at Rettenbach glacier (incl. restaurants)..
- The artistic show event must not be filmed, recorded, distributed, published or broadcast.
- All concert visitors accept the published general terms and conditions of the event.
- In case of misuse of a ticket the person must leave immediately the event area and will be reported to the responsible authorities, including all personal data.
- If the event must be canceled due to inclement weather and/or other reasons or force majeure the ticket price will not be refunded.

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IF THE CONCERT MUST TAKE PLACE IN AN ALTERNATIVE LOCATION – AREA 47

In case of inclement weather conditions (strong precipitation, wind, etc.) or if other unforeseen events occur, the concert will take place on Monday, 09 April 12, in the "Ötztal Dome" indoor event arena at AREA 47. (located 35 km from Sölden at the entrance of the valley)

Starting times are the same.

Friday, 06 April 2012: the final decision about the event location will be taken Please check the respective websites in the internet in advance. Information about the current situation is available at www.soelden.com or www.electric-mountain-festival.com.

All originally purchased tickets remain valid in the alternative location.

There is no right to return already purchased event tickets only because the location is changed!

SHUTTLE TRANSFER SÖLDEN - AREA 47

A shuttle service will be available between Sölden and the AREA 47 (return ride):

Only concert visitors with a valid event ticket are allowed to use the shuttle buses free of charge.

Shuttle times: Sölden -> AREA 47: 3.00 pm to 6.00 pm
AREA 47 -> Sölden: 9.00 pm to 11.30 pm

Stops

dep.	Sölden Gaislachkogel gondola	3.00 pm	dep.	Ötztaler Höhe	9.00 pm
	Sölden BP gas station			Oetz	
	Sölden Sparkasse bank			Tumpen	
	Sölden Postplatz square			Umhausen	
	Sölden Hotel Stefan			Längenfeld	
	Sölden Schmiedhof bridge			Huben	
	Huben			Sölden Schmiedhof bridge	
	Längenfeld			Sölden Hotel Stefan	
	Umhausen			Sölden Postplatz square	
	Tumpen			Sölden Sparkasse bank	
	Oetz			Sölden BP gas station	
arr.	Ötztaler Höhe (HOFER super market)		arr.	Sölden Gaislachkogel gondola	

CANCELLATION OF THE EVENT/UNFORESEEN INTERRUPTION/REFUND

If the concert is canceled in advance all tickets will be refunded.

In case the event is canceled/interrupted after 5.00 pm due to inclement weather, bad road conditions, etc. event tickets will not be refunded.